

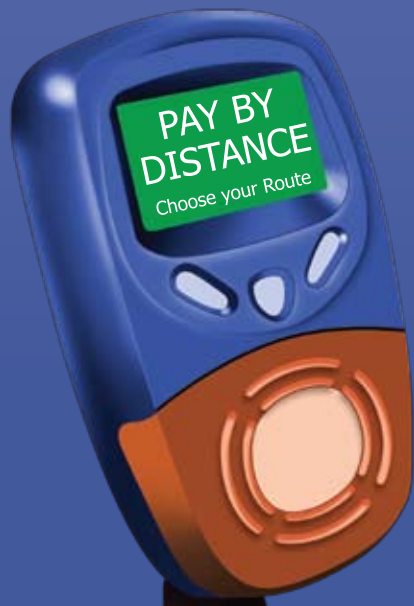
Why Distance Fares?

From 3 July 2010, Distance Fares will allow you to enjoy a fare according to the total distance travelled on the bus, LRT and MRT, without any fare penalty for transfers made during the journey.

Commuters who prefer direct trips have the full flexibility to do so, or choose transfers if transfer options are available and provide faster or cheaper journeys.

Commuters have been enjoying a temporary 3% fare rebate offered by public transport operators since 2009, and fares will be restored come 3 July 2010. The Public Transport Council considered this impact on commuters when it decided to implement the full 2.5% reduction allowed in the fare formula, thus ensuring that two in three commuters will see fare savings based on their weekly public transport expenditure.

With Distance Fares you can choose the travel option that suits you best.



What are the Transfer Rules?

Transfer Rules remain unchanged but with one added advantage - a maximum of 5 transfers instead of 3.

- You may make up to 5 transfers within a single journey, with a 45-minute allowance between each transfer.
- You can take up to 2 hours to complete your journey.
- You can enter and exit the train network only once in a journey.
- Remember not to take the same bus service number more than once in a single journey.

For more information on
Distance Fares:

Land Transport Authority
1800-CALL LTA
(1800-225 5582)
www.lta.gov.sg

SBS Transit
1800-287 2727
www.sbstransit.com.sg

SMRT
1800-336 8900
www.smrt.com.sg

TransitLink
1800-225 5663
www.transitlink.com.sg

Land Transport Authority  Public Transport Council

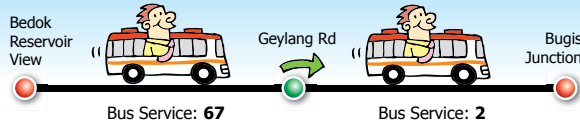
Your Quick Guide to Distance Fares



More travel options with Distance Fares

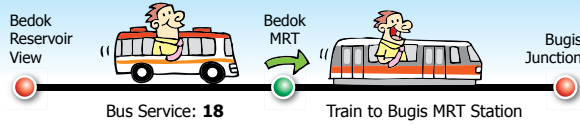
Bedok Reservoir View to Bugis Junction

Option 1



Estimated Time **47mins** Distance **11.5km** Before Distance Fares* **\$1.46** After Distance Fares **\$1.33**

Option 2



Estimated Time **24mins** Distance **10.8km** Before Distance Fares* **\$1.45** After Distance Fares **\$1.29**

*After restoration of normal fares

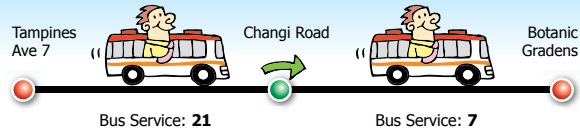
Tampines to Botanic Gardens

Option 1



Estimated Time **56mins** Distance **20.7km** Before Distance Fares* **\$1.92** After Distance Fares **\$1.67**

Option 2



Estimated Time **82mins** Distance **22.7km** Before Distance Fares* **\$2.08** After Distance Fares **\$1.73**

*After restoration of normal fares

Does Distance Fares cover all services?

Distance Fares covers all MRT, LRT and basic bus services including Fast Forward and Express. Distance Fares does not cover other non-basic bus services such as Bus Plus, Premium, NightRider, Nite Owl, Chinatown Direct, Stadium Direct, RWS and Park Services.

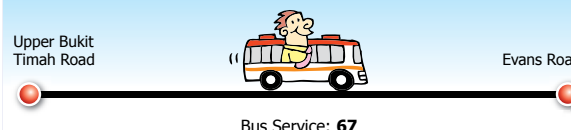
The following example shows how Mr. Tan saves \$1.76* weekly with Distance Fares.

Going to work



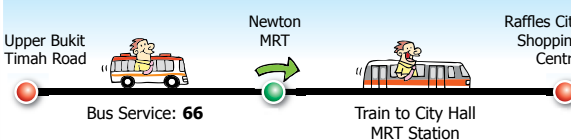
Distance **10.5km** Before Distance Fares* **\$1.46** After Distance Fares **\$1.29**

Meeting friends for weekly football game



Distance **5.4km** Before Distance Fares* **\$0.94** After Distance Fares **\$1.01**

Going weekend shopping



Distance **12.4km** Before Distance Fares* **\$1.47** After Distance Fares **\$1.37**

*After restoration of normal fares

*Based on journey from home to office and back from Monday to Friday; journey from home to football game and back on Saturday; and journey from home to Raffles City Shopping Centre and back on Sunday.

Will senior citizens, children and students enjoy Distance Fares?

Senior citizens enjoy 25% discount off adult fares and pay a flat fare for travel beyond 7.2km. Senior citizens' concession fare applies all day on weekends and public holidays but they have to start their journeys after 9am on weekdays to enjoy concession fare.

Children and students enjoy 50% discount off adult fares and also pay a flat fare for travel beyond 7.2km.

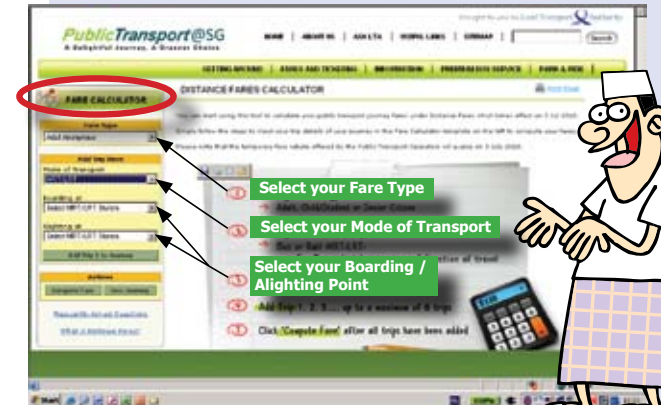
Senior citizens, children and students will continue to tap in on entry but must remember to tap out only on exit in buses so that they pay only for the distance travelled.



How do I find out my bus/train fare?

You can find out your bus and train fares using the Fare Calculator at www.publictransport.sg or call our hotlines.

For cash fares, you can check the information boards at bus stops, bus interchanges and MRT stations.



How do I check my trip transactions?

You can check your transactions using the General Ticketing Machines at MRT/LRT stations.

Where do I go for refunds?

To file a claim, you may visit any TransitLink Ticket Office, call the TransitLink hotline at 1800-225 5663 or file an online claim via www.transitlink.com.sg. TransitLink will contact you on the refund.

REMEMBER TO TAP IN ON ENTRY AND TAP OUT ONLY ON EXIT

Maximum fare will be charged if you forget to tap out on exit.